



Senior Staff Surgeries 2026/27

Straightforward, local conversations with GWhA's senior team

Senior Staff Surgeries are informal, drop-in Q&A sessions where tenants can speak directly with GWhA senior staff about issues that matter to them.

These surgeries build on the Community Engagement Events (CEVs) held in Year 1 (2024) and Year 2 (2025). From 2026, CEVs have been replaced with quarterly Senior Staff Surgeries (Q1–Q3), while the Annual Tenant Conference continues each January (Q4).



Elaine Travers, Chief Executive



Jen Barrow, Services Director



Daniel Wedge, Technical Director

2026/27 Surgery Dates & Venues

You can attend any surgery – they are open to all tenants, regardless of where you live.

	Date	Venue	Attending
Q1	Monday 11 May 2026 1:00 – 2:00pm	Hyndland Community Hall 24 Novar Drive, Hyndland, G12 9RU	Elaine Travers Jen Barrow
Q2	Tuesday 25 August 2026 6:30 – 7:30pm	Kelvin West Parish Church 77 Southpark Avenue, G12 8LE	Elaine Travers Jen Barrow
Q3	Thursday 29 October 2026 6:30 – 7:30pm	The Pyramid at Anderston 759 Argyle Street, G3 8DS	Elaine Travers Daniel Wedge

Booking is not required and tenants are welcome to drop in. Please contact us beforehand if you have any additional needs or require support to attend.

To receive this information in another language, please get in touch

لتلقى هذه المعلومات بلغة أخرى، يُرجى التواصل معنا

要获取其他语言版本的信息，请联系我们

جهت دریافت این اطلاعات به زبان دیگر، لطفاً با ما تماس بگیرید.

Skontaktuj się z nami, aby otrzymać tę informację w innym języku.

Để nhận thông tin này bằng một ngôn ngữ khác, xin vui lòng liên hệ

What to expect on the day:

- ✓ Informal, drop-in format
- ✓ Short introductions, then open Q&A
- ✓ Opportunity to raise local or service-wide issues
- ✓ Senior staff will listen, answer questions, and record actions
- ✓ No long presentations or formal agenda

Who should attend?

All GWA tenants are welcome

Come along to whichever date and location suits you best

No booking required

What happens next?

Following each Senior Staff Surgery, we will publish a clear “You said, we did” update. These quarterly updates will:

- Summarise the key issues and questions raised by tenants
- Show what actions have been agreed, who is responsible, and the current status
- Be clear about what can be resolved quickly and what will take longer, including why

This ensures issues raised at surgeries are logged, tracked, and reported back, closing the feedback loop and showing how tenant input directly influences decisions and services.

Glasgow West Housing Association Limited

5 Royal Crescent • Glasgow G3 7SL

Tel: 0141 331 6650 • Email: admin@glasgowwestha.co.uk

Website: www.gwha.org.uk

facebook.com/glasgowwestha @glasgowwestha



Glasgow
WEST
HOUSING
ASSOCIATION
LIMITED